

Commencement Ticket Process

Hey Niner! Congrats on graduation! Have questions on the ticketing process for the ceremonies? Follow the below process to assure you and your guests are all set for your important day!

- 1.) RESERVE YOUR TICKETS - Once you receive your email from the Commencement Office follow the instructions (also listed below)
 - a.) To reserve your mobile tickets, complete the following steps:
 - i.) Visit [Charlotte Athletics](#) to access the Student Ticket page.
 - ii.) Select “**Sign In as Student**”. You will be redirected to the University Web Authentication page. Enter your NinerNET credentials if you have not done so already.
 - iii.) You will be redirected to the My Account page. Select the “**Students**” button, then “**Commencement**”. Your ceremony/ceremonies will be displayed.
 - iv.) For registration or login assistance, please email niner@charlotte.edu or call 704-687-4949.

- 2.) CHECK BACK THE WEEK OF 4/29/2024 - Keep an eye on your email for ticket access instructions from Charlotte 49ers Athletics as well as instructions on additional tickets from the Commencement Office.
 - a.) Ticket Access: Tickets will be ready to access and transfer on Tuesday, April 30. Each graduating student will receive a message from “Charlotte 49ers Athletics” with detailed instructions. This is the time when students sign back into their accounts and transfer tickets to guests. Any guest receiving transferred tickets will also need to create or sign in to an account with Charlotte 49er Athletics to access transferred tickets.
 - b.) Additional Tickets: Students will be notified on May 1 if additional tickets are available.

- 3.) TRANSFER YOUR TICKETS TO YOUR GUESTS - Be sure to transfer your tickets out to your guests as you will not enter the building with them on the day of commencement. Multiple tickets may be transferred to a single guest if the group is entering the building together.
 - a.) [Log into](#) your account and either select the “**Transfer Tickets**” icon or select your commencement tickets.
 - b.) Select the tickets you wish to transfer and click the “**Transfer**” link.
 - c.) Enter the email or cell phone number of the person you are transferring your tickets to.
 - d.) Confirm the information is correct and click the “**Transfer**” button. The recipient will receive a text or email to claim the transferred tickets.

- 4.) BE SURE YOUR QUESTS ACCEPT YOUR TRANSFER - The jobs not done yet as you'll want to assure your guests successfully accept their transfer request.
- a.) Guest(s) will be prompted to "**Accept Transfer**" via email/text followed by taking a few seconds to **create a new account** or **log in if they have an existing account**. NOTE: GUESTS WILL NOT BE ABLE TO USE EXISTING STUDENT LOGIN CREDENTIALS.
 - b.) Once guests are logged in, the transfer is accepted and they will be redirected to the My Tickets page. From here they can scroll down to see their upcoming events. Click either "**Add to Google Wallet**" or "**Add to Apple Wallet**" depending on your device brand and add to your digital wallet. Guests will open the digital wallet to access tickets prior to entering the stadium gates.
 - c.) Guests can access their tickets at any time by [logging in](#), scrolling down to "**My Upcoming Events**" and selecting the ticket icon to the right of the event.
 - i.) NOTE: We suggest your guest(s) accept ticket transfers via their mobile device. This allows them to immediately download to their Apple Wallet or Google Wallet. Android device owners may need to first download the Google Wallet from the Play Store before accepting ticket transfers.